

## **COURSE DATA**

Data Subject	
Code	44235
Name	Interpersonal communication across genres
Cycle	Master's degree
ECTS Credits	3.0
Academic year	2021 - 2022

Degree	Center	Acad.	Period
2196 - M.D. in Advanced English Studies	Faculty of Philology, Translation and	1	First term

Subject-matter			
Degree	Subject-matter	Character	
2196 - M.D. in Advanced English Studies	12 - Interpersonal communication across genres	Obligatory	

Communication

### Coordination

Study (s)

Name	Department
IVORRA PEREZ, FRANCISCO MIGUEL	155 - English and German
SUAU JIMENEZ, FRANCISCA ANTONIA	155 - English and German

## **SUMMARY**

This subject deals with discourse referring to the interpersonal communication between individual or collective speakers/writers in different genres and modes in everyday, institutional and professional contexts which can be either public or private (e.g. website discourses, socio-political speeches, online discussion forums about professional and/or private topics; learners' interactions, etc.). Different frameworks for interpersonal communication will be reviewed and different conversational structures (monologues, dialogues, polylogues, etc.) will be studied. Through interpersonal communication, understood as a contextual practice of individual and social interaction, certain rhetorical functions are conveyed (explanation, argumentation, narration, persuasion, evaluation, opinion, etc.) as well as several specific pragmatic strategies. This is because through explicit or implicit discursive interaction, speakers and writers are able to negotiate, maintain a cooperative relationship, etc. Its study will allow for an indepth understanding and characterization of these genres, modes and discourses, at times hybrid, as well as a grasp of complex communicational skills in the English language.



## **PREVIOUS KNOWLEDGE**

## Relationship to other subjects of the same degree

There are no specified enrollment restrictions with other subjects of the curriculum.

## Other requirements

## **OUTCOMES**

## 2196 - M.D. in Advanced English Studies

- Students should demonstrate self-directed learning skills for continued academic growth.
- Students should possess and understand foundational knowledge that enables original thinking and research in the field.
- Advanced ability to understand from a more complex perspective than that of undergraduate studies those concepts, principles, theories, or models related to different areas of English Studies.
- Advanced ability to understand from a more complex perspective than that of undergraduate studies the methodology required for solving problems specific to the field of English Studies.
- Ability to publicly present from an advanced and more complex perspective than that of undergraduate studies experiences, ideas, or reports within the field of English Studies.
- Ability to make informed judgments using established criteria and personal reflections. Achievement of proficiency in academic and scientific-technical English, both in written and oral forms.
- Ability to identify fundamental methodologies, theories, topics, and terminological, theoretical, formal, and ideological principles necessary for initiating linguistic or literary research in English Studies.
- Ability to interpret and analyze texts that represent the linguistic and cultural diversity of contemporary English-speaking societies. Students should be able to reflect on their significance, considering their sociolinguistic, historical, political, and cultural contexts, as well as the impact of globalization on culture, within the field of English Studies.
- Ability to apply theoretical knowledge and skills to conduct critical, rigorous analysis using various tools, including printed and digital formats (ICT), within English Studies.
- Ability to develop autonomy in learning, including resource and information search, and to access bibliographic and documentary sources in different areas of English Studies.
- Ability to organize, structure, and develop ideas in various academic documents, such as essays, technical reports, and advanced research projects masters theses within the field of English Studies.



## **LEARNING OUTCOMES**

- 1. To become familiar with current research in interpersonal communication across individual, collective, private and public genres, modes and discourses.
- 2. To understand the differences between different theoretical frameworks of interpersonal communication and apply the methodological analysis tools of each of these.
- 3. To learn the conversational features of different types of interpersonal interaction: dialogues, polylogues, etc.
- 4. To be able to assess structures of interpersonal communication in concrete and sometimes hybrid genres and modes.
- 5. To distinguish the voices which interact in a stretch of interpersonal communication and draw functional and/or pragmatic-discursive conclusions.
- 6. To be able to characterise discursive genres, modes and phenomena through the analysis of interpersonal interaction and its traits.
- 7. To be able to draw discursive conclusions about interpersonal interaction and perceive its implications and influence in social and/or professional activities, media and fields.
- 8. To know and be able to deal with complex discursive structures which are created through communicational interaction on the English language.

## **DESCRIPTION OF CONTENTS**

#### 1. Introduction

- 1. What is interpersonal communication?
- 2.Discursive interpersonality as a global perspective for interpersonal analysis. Supporting article (excerpt, with class discussion): Suau-Jiménez et al. (2021).
- 3.Construction and achievement of rhetorical functions. The importance of genre, discipline, language and register.
- 4.Interpersonal communication from a cross-cultural perspective.
- 5. The influence of culture, genre and discipline in interpersonal discourse.



### 2. Interpersonal discourse in professional genres

- 1. Professional genres and their characteristics. Implied rhetorical function: persuasion.
- 2. Voices: stance and engagement.
- 3. Interpersonal markers and voices in hotel websites and job adverts. Exercises and conclusions, with socio-linguistic implications.
- 4. Supporting article (excerpt, with class discussion): Hyland, K. (2008).

### 3. Interpersonal discourse in social genres.

- 1. Online forums and political speeches. Characteristics of dialogues, polylogues, monologues. Implied rhetorical functions: persuasion/ evaluation/ peer-solidarity.
- 2. Supporting article (excerpt, with class discussion): Suau-Jiménez (2014).
- 3. Individual task (written test): theoretical questions on the three article excerpts (Suau-Jiménez et al. 2021, Hyland 2008, and Suau-Jiménez 2014) and small practical analysis of interpersonal communication on a professional and a social genre.

## 4. Interactional metadiscourse applied to professional genres: Culture, genre or/and discipline.

- 1. Introduction: The impact of culture, genre or/and discipline on the use of interpersonal markers in professional genres (Ivorra-Pérez, 2014; Suau-Jiménez, 2016).
- 2. Hylands model (2008). A cross-cultural approach. Towards a new conceptualization.
- 3. Differences and similarities in the use of interpersonal markers in British-English/American English professional genres: the movie review.
- 4. Supporting article (excerpt, with class discussion): Ivorra-Pérez (2016).
- 5. Individual task (written test): theoretical questions on the article excerpt discussed and small practical analysis of interpersonal communication on the movie review genre.

## 5. Towards a different perspective of interactional metadiscourse: Martin & Whites Engagement System (2005)

- 1. Martin & Whites Appraisal Theory and Engagement System.
- 2. A variational analysis of engagement in the journalistic genre: culture and/or ideology.
- 3. Supporting article (excerpt, with class discussion). Ivorra-Pérez (2020).
- 4. Individual task (written test): theoretical questions on the article excerpt discussed and small practical analysis of engagement markers in opinion articles related to the Covid-19 pandemic.

### 6. Final examination: theory and practice

- 1. Theory: 4 questions on theoretical aspects discussed in class.
- 2. Practice: Analyse various excerpts from different genres and domains, applying the framework indicated. Provide conclusions that help to characterize each text and genre from a discursive interpersonality viewpoint, with socio-linguistic implications.



## WORKLOAD

ACTIVITY	Hours	% To be attended
Theory classes	24,00	100
Attendance at events and external activities	5,00	0
Development of group work	5,00	0
Development of individual work	5,00	0
Study and independent work	10,00	0
Readings supplementary material	5,00	0
Preparing lectures	10,00	0
Preparation of practical classes and problem	11,00	0
TOTAL	75,00	150

## TEACHING METHODOLOGY

TM2\_Pair or group work.

TM3\_ Set readings (autonomous reading or with classroom discussion, selecting relevant information, relating concepts, studying, completing work sheets, writing outlines or summaries).

TM4\_Oral presentation of set readings, oral or written summaries.

TM5\_Theoretical and practical problem solving (exercises, compilation of data for analysis, analysis of written, oral, audiovisual, digital and/or multimodal texts from different genres).

## **EVALUATION**

## ASSESSMENT BREAKDOWN FOR FIRST CALL

Tabla de criterios primera convocatoria

Assessment of class attendance and active participation	20%
Assessment of competences acquired from written and/or oral TASKS	30%



Assessment of competences through a written final TEST 50%	Assessment of competences through a written final TEST	50%
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## ASSESSMENT BREAKDOWN FOR SECOND CALL

Tabla de criterios segunda convocatoria

Assessment of competences acquired through an oral presentation	30%
Assessment of competences through a written final TEST	70%

## **REFERENCES**

#### **Basic**

- Hyland, Kenneth. 2008. Disciplinary voices. Interactions in research writing. English Text Construction 1:1: 5-22.
- Oskoz, A.; Pérez-Broncano, O. (2016). What Did You Say? How Did You Say It? Linguistics Choices in Online Discussions. Foreign Language Annals 49 (4): 772-788. DOI:10.Un/flan.12240
- Martin, J. R., & White, P. R. (2005). The language of evaluation: Appraisal in English. Basingstoke: Palgrave Macmillan.
- Suau Jiménez, F. 2014. Dialogic voices of writers and readers in traveller forums through interpersonality. In: Gil Salom, L. and Soler Monreal, C. (eds). Dialogicity in written specialised genres. Amsterdam: John Benjamins, Chapter 5: 137-163.
- Suau Jiménez, F. y Dolón Herrero, R. 2007. The Importance of Metadiscourse in the genre 'Promotion of Touristic Services and Products': Differences in English and Spanish. In: Galová, D. (ed.) Languages for Specific Purposes: Searching for Common Solutions. Cambridge Scholars Publishings
- Hofstede, G. (1991). Culture and Organizations: Software of the Mind. London: Profile Books.
- Hall, E.T. (1976). Beyond Culture. New York: Anchor Books.
  - Ivorra-Pérez, Francisco Miguel (2014). Cultural values and their correlation with interactional metadiscourse strategies in Spanish and US business websites Atlantis, 36 (2): 73-95.
  - -Ivorra-Pérez, Francisco Miguel (2015). The impact of cultural dimensions on the engagement markers of Spanish, British and US toy selling websites in Hernández-López, M. & Fernández-Amaya, L. (Eds.) A Multidisciplinary Approach to Service Encounters. Leiden/Boston: Brill.
  - -Ivorra-Pérez, Francisco Miguel (2016). Interpersonality and culture: an approach to the movie review



genre Odisea, 17: 159-183.

#### **Additional**

- Antos, Gerd; Ventola, Eija (eds). 2010. Handbook of Interpersonal Communication. Berlin: De Gruyter/Mouton.
- Bhatia, Vijay. 1993. Analysing Genre Analysis Use in Professional Settings. London: Longman.
- Breeze, Ruth; Gotti, Maurizio; Sancho Guinda, Carmen (eds).2014. Interpersonality in Legal Genres. Bern: Peter Lang.
- Crismore, Avon. 1989. Talking with Readers: Metadiscourse as Rhetorical Act. New York: Peter Lang.
- Dafouz Milne, Emma. 2008. The pragmatic role of textual and interpersonal metadiscourse markers in the construction and attainment of persuasion: a cross-linguistic study of newspaper discourse. Journal of Pragmatics, 40 (1), 95-113.
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- Herring, Susan (ed.) 1996. Computer-Mediated Communication. Linguistic, Social and Cross-Cultural Perspectives. Amsterdam/Philadelphia: John Benjamins.
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- Hyland, K. & Sancho, C. (eds). 2012. Stance and voice in written academic genres. Palgrave.
- Linell, Per. 1998. Discourse across boundaries: On recontextualizations and the blending of voices in professional discourse. Text 18, 143-157.
- Locher, Miriam A. / Graham, Sage L.(eds). Interpersonal Pragmatics. Walter de Gruyter
- Lorés-Sanz, R./Mur-Dueñas, P./Lafuente-Millán, E. 2010. Constructing Interpersonality: Multiple Perspectives on Written Academic Genres. Newcastle: Cambridge Scholars Publishing.
- Swales, John. 1990. Genre Analysis. Cambridge: Cambridge University Press.
- Varga, Cristina. 2011. Knowledge Transmission in Cyberspace. Ph.D. Dissertation. Universitat Pompeu Fabra. http://www.tdx.cat/bitstream/handle/10803/24900/tcv.pdf?sequence=1
- Wright, Kevin B. / Webb, Lynne M. (eds). 2011. Computer-Mediated Communication in Personal Relationships. Bern: Peter Lang
- Martin, J. R. (2000). Beyond exchange: Appraisal systems in English. In S. Hunston & G. Thompson (Eds.), Evaluation in text (pp. 142175). Oxford, England: Oxford University Press.
- RyshinaPankova, M. (2014). Exploring academic argumentation in course-related blogs through ENGAGEMENT. In G. Thompson & L. Alba (Eds.), Evaluation in context (pp. 281302). Philadelphia: PA: John Benjamins.



- White, P. (2015). Introductory tour through appraisal theory. http://www.grammatics.com/appraisal/AppraisalGuide/Framed/Frame.htm

## **ADDENDUM COVID-19**

This addendum will only be activated if the health situation requires so and with the prior agreement of the Governing Council

**HYBRID LEARNING MODE (BLENDED)** 

#### 1. Contents

As in current syllabus (Guía Docente)

## 2. Workload and teaching schedule

As in current syllabus (Guía Docente)

## 3. Methodology

TM1\_Introduction of theoretical content through lectures with IT support, either in in-person classes or through Aula Virtual via powerpoint presentations or BBC synchronous videoconferences, depending on the safety instructions.

TM2\_Pair or group work in in-person classes, depending on the safety instructions. If not possible, students will have to submit weekly tasks through Aula Virtual, answering questions on the different topics previously introduced by the lecturers.

TM3\_ Set readings (autonomous reading or with classroom discussion, selecting relevant information, relating concepts, studying, completing work sheets, writing outlines or summaries).



TM4\_Oral presentation of set readings in in-person classes, or written summaries sent through Aula Virtual, depending on the safety instructions.

TM5\_Theoretical and practical problem solving (exercises, compilation of data for analysis, analysis of written, oral, audiovisual, digital and/or multimodal texts from different genres).

### 4. Assessment

The final exam will be performed in in-person class or through a Task via Aula Virtual, in real time.

## 5. Bibliography

As in current syllabus (Guía Docente)

## **DISTANCE (ONLINE) LEARNING**

#### 1. Contents

As in current syllabus (Guía Docente)

## 2. Workload and teaching schedule

As in current syllabus (Guía Docente)

## 3. Methodology



TM1\_Introduction of theoretical content through lectures with IT support t rough Aula Virtual via powerpoint presentations and synchronous BBC videoconferences.

TM2\_Students will have to submit weekly tasks through Aula Virtual, answering questions on the different topics previously introduced by the lecturers.

TM3\_ Set readings (autonomous reading or with classroom discussion, selecting relevant information, relating concepts, studying, completing work sheets, writing outlines or summaries).

TM4\_ Students will have to submit written summaries sent through Aula Virtual.

TM5\_Theoretical and practical problem solving (exercises, compilation of data for analysis, analysis of written, oral, audiovisual, digital and/or multimodal texts from different genres).

#### 4. Assessment

The final exam will be performed via Aula Virtual, through a Task format, in real time.

## 5. Bibliography

As in current syllabus (Guía Docente)