

**COURSE DATA****Data Subject**

|                      |                                           |
|----------------------|-------------------------------------------|
| <b>Code</b>          | 34770                                     |
| <b>Name</b>          | Management and Organization of Production |
| <b>Cycle</b>         | Grade                                     |
| <b>ECTS Credits</b>  | 6.0                                       |
| <b>Academic year</b> | 2019 - 2020                               |

**Study (s)**

| <b>Degree</b>                         | <b>Center</b>         | <b>Acad. year</b> | <b>Period</b> |
|---------------------------------------|-----------------------|-------------------|---------------|
| 1401 - Degree in Chemical Engineering | School of Engineering | 3                 | Second term   |

**Subject-matter**

| <b>Degree</b>                         | <b>Subject-matter</b> | <b>Character</b> |
|---------------------------------------|-----------------------|------------------|
| 1401 - Degree in Chemical Engineering | 13 - Projects         | Obligatory       |

**Coordination**

| <b>Name</b>                       | <b>Department</b>          |
|-----------------------------------|----------------------------|
| BADIA VALIENTE, JOSE DAVID        | 245 - Chemical Engineering |
| CERISUELO FERRIOLS, JOSEP PASQUAL | 245 - Chemical Engineering |
| FUENTES BARGUES, DANIEL           | 245 - Chemical Engineering |

**SUMMARY**

This course “Management and Organization of Production” is part of the subject Projects whose overall objective is that students gain the ability to properly apply all previously acquired knowledge to the design, development and evaluation of projects and reports, using appropriate methodology and basic principles of economics, management, quality and industrial organization as well as legislation, regulation and standardization in the field of industrial engineering. To do this, the course addresses both aspects of Organization and Management of Manufacturing and Project office. Management and Organization of Production is compulsory course, which is taught in the third year of the Degree in Chemical Engineering in the second quarter (6 ECTS). This course aims to give an overview of the skills and fundamentals related to management systems, production and manufacturing, including principles and methods of quality and industrial safety and labour. This course is divided into three sections. In the first, and main part of the course, it will introduce the student to the tools and methods of planning, scheduling and organizing the manufacturing and production system, including the development of programming and control of a manufacturing system using a software tool. The second part will introduce students to the quality management systems and in the basic tools of Statistical Quality Control. The last



block is intended for industrial and labour safety, including techniques and methodology for industrial and occupational health and safety assessment.

**Remarks:** The theoretical lectures will be in Spanish whereas the practical lessons, including lab, in Spanish or Valencian according to the guide of the web of the degree.

## PREVIOUS KNOWLEDGE

### Relationship to other subjects of the same degree

There are no specified enrollment restrictions with other subjects of the curriculum.

### Other requirements

It might be necessary to revise concepts and methodologies of statistics from the subjects of Maths

## OUTCOMES

### 1401 - Degree in Chemical Engineering

- G4 - Ability to solve problems with initiative, decision-making skills, creativity and critical reasoning and to communicate and transmit knowledge, abilities and skills in the field of industrial engineering.
- G5 - Knowledge to carry out measurements, calculations, assessments, appraisals, surveys, studies, reports, work plans and analogous work.
- G6 - Ability to deal with specifications, regulations and mandatory standards.
- G7 - Ability to analyse and assess the social and environmental impact of technical solutions.
- G8 - Ability to apply the principles and methods of quality control.
- G9 - Ability to organise and plan work in companies and in other institutions and organisations.
- G10 - Ability to work in a multilingual and multidisciplinary environment.
- G11 - Knowledge, understanding and ability to apply the necessary legislation for practising professionally as a qualified industrial technical engineer.
- R9 - Basic knowledge of the main production and manufacturing systems.
- R11- Applied knowledge of business organisation.

## LEARNING OUTCOMES

1 To understand the basic principles of chemical engineering and be able to use them to create, analyze and select suitable alternatives to solve it (outcomes G4, G6, G7, G9, G11)



- 2 To know the production and manufacturing systems (R9, G6, G11)
- 3 To know the basics of safety in industrial processes (G5, G6, G7, G11)
- 4 To be able to apply the principles and methods of quality (G6, G8, G11)
- 5 To understand the management structure and roles of a project office (G4, G9, R11)
- 6 To design processes, equipment and facilities according to standards and specifications (G4, G5, G6, G11, R9)
- 7 To develop the economic assessment of processes and projects (G4, G5, G7)
- 8 To knowing the professional organization and basic track procedures. Understand current legislation and in particular that concerning prevention and equality (G6, G11)
- 9 To be able to work in teams of their field of work or multidisciplinary (G9, G10)
- 10 To possess ability to the information management and the use of Information and Communication Technologies (G7, G10)
- 11 To possess organizational skills, particularly in the industrial field. To have applied knowledge of management and organization (G9, R11)
- 12 To possess critical thinking skills, creativity and decision making (G4)
- 13 To be able to gather and interpret information and make judgments on social, scientific, technological or ethical issues (G4, G7)
- 14 To have auto-learning skills and update for their continuous training throughout their professional life with a high degree of autonomy (G4, G7, G10)

## DESCRIPTION OF CONTENTS

### 1. SYSTEMS OF PRODUCTION AND MANUFACTURING

1. Companies and production systems. Product and product design techniques. Plant layout.
2. Organization of the production system: time, cost and resource planning. Project monitoring.
3. Provisioning, storage and distribution logistics.

### 2. BASES AND METHODS OF QUALITY

Introduction to quality. Quality management. Planning, control and improvement of quality. Statistical techniques of quality control. Natural variability of processes. The typified normal distribution. Process capacity. The binomial distribution and the distribution of Poisson. Probability of total occurrence and conditionality: Theorem of Bayes. Control charts of variables and attributes.

**3. INDUSTRIAL AND OCCUPATIONAL SAFETY**

- Introduction to industrial and occupational safety: Principles. Basic regulatory for safety and risk prevention: laws of occupational health and safety, and risk prevention.
- Regulation of industrial safety and risk prevention: Spanish regulation development LPR 31/1995, LPRL: RD39/1997, RD486/1997, RD1215/1997 and technical regulations. Legislation (21/1992) for industrial safety regulations. Case Study: Application of fire safety regulations.
- Analytical techniques of risk management: techniques before and after the accident. Operational control.
- Management of industrial and labour risk prevention: Organization of prevention: policy, responsibilities, planning, procedures. Plan for prevention of occupational hazards. Evaluation of occupational hazards. Industrial risk management. Prevention control.

**WORKLOAD**

| ACTIVITY                                     | Hours         | % To be attended |
|----------------------------------------------|---------------|------------------|
| Theory classes                               | 35,00         | 100              |
| Classroom practices                          | 19,00         | 100              |
| Laboratory practices                         | 6,00          | 100              |
| Development of group work                    | 16,00         | 0                |
| Development of individual work               | 8,00          | 0                |
| Study and independent work                   | 40,00         | 0                |
| Preparing lectures                           | 14,00         | 0                |
| Preparation of practical classes and problem | 12,00         | 0                |
| <b>TOTAL</b>                                 | <b>150,00</b> |                  |

**TEACHING METHODOLOGY**

The development of the course is structured around the lectures and problems, computer classroom and workshops (using some specific software) and the performance of home works.

In the lectures we will use the lecture model. The teacher will present on presentation and / or explain the contents of each issue impacting on key aspects for understanding (outcomes G5, G8, G9, G11, R9, R11).

Practical classes of problems will be developed following two models. In some classes the professor will resolve a number of sample problems for students to learn to identify the essential elements of the approach and problem resolution. In other kinds of problems will be the students, individually or arranged in groups, which should solve similar problems under the supervision of the teacher (outcomes G4, G5, G7, G8, G10, G11).



For practical sessions the activities to be performed will be scheduled, and they will be developed a case of programming and control of a production system using a software tool. On a sector or previously defined process and under the supervision of the teacher, the students will complete the organization and planning of the productive system (outcomes G4, G5, G6, G7, G8, G10, G11, R11).

The proposed work students will be divided into three types one for each unit, consisting of solving Problems and Case Studies of Implementation. Some of these activities will take place in class and the rest will have a timetable for completion and delivery by the students. After correction, students will be informed of their results and a summary of the most consolidated and more frequent failures.

## EVALUATION

The evaluation consists of different tests:

Exam (EX): Written test of open-answer type, test and short problems on the contents worked in the classroom. Minimum for weighting = 5.0

Works (TR): Preparation of one or several group works and corresponding reports. Minimum of weighted average of the works = 5.0.

Laboratories (LAB): attendance will be mandatory. Minimum work = 5.0

Based on these evidence of evaluation, 2 modalities are established, with the final grade being the one corresponding to the greater of both, depending on having approved (mod A) or not (mod B) the works (TR).

A)  $60\% \cdot EX + 30\% \cdot TR + 10\% \cdot LAB$

B)  $90\% \cdot EX + 10\% \cdot LAB$

In no case will the qualification of any thematic unit be kept between exams.

In case of suspending the sections of Works (TR) or Laboratories (LAB), the memories that were failed must be presented again in the second call.

Both modalities are considered for both the first and the second call.



In any case, the evaluation system will be governed by the provisions of the Evaluation and Qualification Regulations of the University of Valencia for Degrees and Masters (<https://goo.gl/UdDYS2>).

## REFERENCES

### Basic

- Dirección de la producción: Decisiones estratégicas, J. Heizer, B. Render , Prentice Hall, 2000.
- Administración de producción y operaciones, R. B. Chase, Mcgraw-Hill, 2004, 10ª edición.
- Dirección de Operaciones. Aspectos Tácticos y Operativos en la Producción y los servicios, J.A. Domínguez Machuca, S. García González, M.A. Domínguez Machuca, A. Ruiz Jiménez. Mcgraw-Hill, 2003.
- Gestión de la Calidad, Editorial AENOR, 2010.
- Control estadístico de la calidad, D.C. Montgomery, Wiley, 2004.
- Técnicas de Prevención de Riesgos Laborales, J. M. Cortés Díaz, Tebar, 2003.
- Problemas Resueltos de Administración de la Producción y Operaciones. Mª Carmen Carnero Moya. Editorial: Paraninfo. Madrid, 2013.

### Additional

- Manual para la identificación y evaluación de riesgos laborales, [versión electrónica] : versión 3.1, Generalitat de Catalunya, Dirección General de Relaciones Laborales, 2006.
- Notas Técnicas de Prevención y Guías Técnicas de Aplicación del INSHT. Disponible en <http://www.insht.es/portal/site/Insht>
- Organización de la producción, J. Velasco Sánchez , Piramide 2006.
- Problemas de Programación y Control de Producción. J. J. Alfaro Sáiz, SPUPV, 2008.
- Problemas resueltos de diseño de sistemas productivos y logísticos, J. P. García Sabater, SPUPV, 2008.
- Manual de control de calidad, J.M. Juran y F. Gryma , Ed. Mc Graw-Hill, 1997.
- Manual para la Prevención de Riesgos Laborales, G. López Etxebarría, CISS PRAXIS, 2001.

## ADDENDUM COVID-19



**This addendum will only be activated if the health situation requires so and with the prior agreement of the Governing Council**

## **1. Contenidos**

Se mantienen todos los contenidos inicialmente programados en la guía docente para las sesiones teóricas y prácticas de aula.

## **2. Volumen de trabajo y planificación temporal de la docencia**

La guía docente preveía 35 horas de clases de teoría, 19 de prácticas en el aula y 6 de prácticas de laboratorio.

En el momento del inicio de la docencia no presencial se han impartido el 60 % de horas de teoría, 40% de prácticas de aula y 100% de horas de laboratorio.

La dedicación a las sesiones de teoría y prácticas se trasladan al tiempo de aprendizaje autónomo del estudiante con los materiales subidos al aula virtual.

## **3. Metodología docente**

-Sustitución de la clase presencial por subida al aula virtual de los materiales para estas sesiones (transparencias, apuntes y vídeos de formación con explicación de teoría y problemas resueltos) y planificación de estudios.

-Seguimiento de problemas entregables a través de herramienta de Tareas de Aula Virtual. Se establecen las siguientes entregas en cada uno de los temas:

Tema 1. Producción –Un trabajo entregable.

Tema 2. Calidad – 6 trabajos entregables, de los cuales, 3 ya se han entregado en el momento del inicio de la clase no presencial.

Tema 3. Seguridad –Un trabajo entregable.

-Informes de laboratorio se entregarán a través de herramienta de Tareas de Aula Virtual.

Las fechas de entrega serán las que se especifiquen en las tareas de aula virtual, planificándose con tiempo suficiente para su entrega en condiciones adecuadas.

-Sistema de tutorías. Se mantiene el programa de tutorías virtuales (atención en 48 horas laborables máximo por correo electrónico) y mediante videollamadas sincrónicas bajo demanda.



#### **4. Evaluación**

##### **TRABAJO**

Se mantiene la modalidad de evaluación de esta sección.

##### **LABORATORIOS**

Se mantiene la modalidad de evaluación de esta sección.

##### **EXAMEN**

Se mantiene la modalidad de evaluación de esta sección. El examen se llevará a cabo en el horario propuesto por el centro, de forma telemática, a través del aula virtual. Será la hora que figure en la actividad Tarea del aula virtual como hora de entrega la que se tenga en cuenta para entender que se ha entregado en plazo. Los estudiantes deberán estar conectados mediante videoconferencia BBC con la cámara activada y el micrófono silenciado.

Si una persona no dispone de los medios para establecer esta conexión y acceder al aula virtual, deberá contactar con el profesorado por correo electrónico en el momento de publicación de este anexo a la guía docente.

La prueba constará de dos partes, en función del tiempo estimado/permitido por respuesta en cada una de ellas:

Parte 1: Conceptos teóricos. La prueba estará basada en una batería de preguntas de respuesta múltiple, que se genera de forma automática y aleatoria a partir de un banco de preguntas de dificultad homogénea. Se estima un tiempo de 2 minutos por cada pregunta. Ponderación = 40%.

Parte 2: Problemas numéricos. La prueba estará basada en una batería de preguntas de respuesta múltiple, que se genera de forma automática y aleatoria a partir de un banco de preguntas de dificultad homogénea. Se estima un tiempo de 10 minutos por cada cuestión. Al finalizar la prueba, se enviará a través de aula virtual un documento pdf con la resolución del examen escrita. Ponderación = 60%.

##### **CALIFICACIÓN FINAL**

Se necesita una nota igual o superior a 5.0 en el examen para aprobar la asignatura.

Se elimina la calificación mínima de la media ponderada de los trabajos.

Para dar mayor prevalencia a la evaluación continua, se modifica la ponderación final de cada una de las secciones, siendo:



**Modalidad A**

50% Examen (pasa del 60 al 50)

40% Trabajos (pasa del 30 al 40)

10% Laboratorios

**Modalidad B**

90% Examen

10% Laboratorios

La calificación será la superior a las modalidades A y B.

Ambas modalidades se consideran tanto para la primera como para la segunda convocatoria.

En caso de no superar la primera convocatoria, no se guardará la calificación de ninguna unidad temática entre exámenes.

En segunda convocatoria, en caso de suspender las secciones de Trabajos (TR) o laboratorios (LAB), se deberá presentar de nuevo las memorias que no se superaron.

**5. Bibliografía**

Se sustituyen los manuales recomendados por los apuntes y transparencias locutadas que se suben al aula virtual.